

2015 ILTA/InsideLegal Technology Purchasing Survey

Breakdown of Law Firm Technology Purchases

	1-49 attys	50-199 attys	200+ attys	TOTAL
Accounting system	7%	9%	3%	20%
Analytics software	0%	1%	4%	5%
Antivirus/antispam/spyware	17%	14%	8%	39%
Budgeting software	1%	1%	3%	5%
Business intelligence software	0%	3%	6%	10%
Case management software	3%	5%	2%	10%
Cloud storage	12%	14%	7%	33%
Collections software	0%	1%	1%	1%
Cost recovery system	5%	4%	1%	11%
Courtroom tech/trial presentation software	3%	1%	1%	5%
CRM/contact management software	4%	5%	2%	11%
Database systems	5%	8%	5%	18%
Desktop hardware	22%	27%	11%	60%
Dictation hardware	12%	11%	5%	27%
Dictation software	14%	10%	7%	31%
Disaster recovery software/services	14%	14%	7%	34%
Docketing/calendaring	3%	6%	3%	12%
Document assembly/document automation software	1%	2%	2%	5%
Document comparison software	3%	3%	3%	9%
Document management/enterprise content mgmt	3%	5%	2%	10%
Electronic discovery software	2%	4%	3%	10%
Electronic/digital signature software	2%	1%	0%	3%
Email add-ons	4%	7%	3%	14%
Email archival system	4%	3%	2%	10%
Email system	3%	3%	1%	6%
Enterprise search system	0%	1%	1%	2%
Helpdesk applications	1%	6%	2%	10%
Human resources management	1%	5%	5%	10%
Imaging/scanning/OCR	14%	7%	1%	22%
Intranet/extranet system or solution	2%	3%	4%	10%
Knowledge management software	0%	0%	5%	5%
Laptops/notebooks	24%	28%	15%	67%
Litigation support software	7%	9%	3%	19%
Metadata scrubbing software	3%	3%	3%	10%
Microsoft Office add-ons	3%	2%	1%	6%

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Microsoft Office (purchased licenses)	10%	4%	3%	18%
Microsoft Office 365 (subscription service)	6%	3%	4%	13%
Mobile device mgmt (MDM) solution	2%	3%	4%	10%
Network upgrade/servers	16%	24%	11%	51%
News monitoring/news aggregation	0%	0%	3%	3%
Offsite backup system	6%	8%	2%	16%
Onsite backup system	7%	9%	3%	20%
OS upgrade (e.g., Windows upgrade)	10%	6%	3%	19%
Patch management software	2%	3%	1%	6%
Photocopiers	9%	10%	5%	24%
Printers/multifunctional devices	20%	18%	10%	49%
Project management software	0%	3%	1%	4%
Records management software	1%	1%	1%	3%
Remote access technology	6%	8%	3%	18%
Security/network security/security assessment	10%	17%	10%	37%
SharePoint	0%	5%	2%	7%
Smartphones	13%	13%	7%	33%
Storage area network (SAN)	7%	18%	7%	32%
Tablets	8%	6%	4%	18%
Telephone system (VoIP)	6%	10%	5%	21%
Telephone system (non-VoIP)	0%	1%	0%	1%
Time entry/remote time entry software	7%	6%	5%	18%
Training/e-learning	7%	7%	3%	18%
Unified messaging	1%	3%	1%	5%
Videoconferencing	2%	9%	10%	21%
Virtualization (desktop)	2%	3%	0%	5%
Virtualization (server)	7%	7%	3%	18%
Voice recognition	3%	1%	1%	5%
Wireless network	7%	9%	9%	24%
Workflow automation	1%	4%	5%	10%